

Website Terms & Conditions

1. Photography Publications

All photos or video taken in Anfield Cemetery or of Anfield Cemetery cannot be published in written or online material without prior consent of Friends of Anfield Charitable Incorporated Organisation.

2. General

2.1 This website (the “Website”) is operated by the Friends of Anfield (“We”, “us” or “our”). Please read the following terms and conditions (the “Terms and Conditions”) carefully as they set out the basis upon which we will grant you access to the Website and permit you to avail of the goods and services via the Website. Once you have read these Terms and Conditions click the “Accept” button at the point of purchase to proceed. By clicking the “Accept” button, you will be deemed to have accepted these Terms and Conditions and our Privacy Statement. Please read all contents of both documents carefully.

2.2 We may revise these Terms and Conditions at any time and for any reason. Any such revised terms shall be posted on the Website and where such revisions are material they shall be notified to you by means of a notice on the Website indicating the date of revision and you shall be asked to confirm your acceptance to such revised Terms and Conditions by clicking on an acceptance icon

2.3 These Terms and Conditions shall be governed by the laws of the United Kingdom. The courts of the United Kingdom have exclusive jurisdiction over any claims or disputes arising in relation to, out of or in connection with these Terms and Conditions.

3. Description of the Website

3.1 This Website provides users with information relating to our activities, goods and services. It also provides users with the ability to purchase our goods and services.

4. Intellectual Property

4.1 We own or are licensed to use all intellectual property rights (including all copyrights, patents, trade marks, database rights, trade secrets whether reg-

istered or unregistered) which subsist in the Website, its content (including the burial and cremation database) and underlying software (the “Materials”).

4.2 Subject to compliance at all times with these Terms and Conditions, you are granted a limited non-exclusive, non-transferable licence, solely to the extent reasonably required for educational, personal, internal and/or non-commercial purposes, to:

- (a) browse and reproduce extracts of the Website;
- (b) purchase goods and services from the Website;

The permission to reproduce extracts does not extend to any material on this Website which is identified as being the copyright of a third party. Authorisation to reproduce such material must be obtained from the copyright holders concerned

4.3 Any other use of the Materials, including any form of copying or reproduction (for any purposes other than those noted above) modification, distribution, re-publication, extraction, re-utilisation, incorporation or integration with other materials or works or re-delivery using framing technology, without our prior written permission is strictly prohibited and is in violation of its intellectual property and proprietary rights. Applications for permission for any other use should be addressed to the www.friendsfanfield.com

5. How to transact with us

5.1 This Website provides links to enable you to purchase or book the following goods and services:

- (a) florists’ goods and services
- (b) Funeral directors goods and services
- (c) Stonemasons’ goods and services

Friends of Anfield do not accept responsibility for any claims, goods, services, payments or arrangements made or provided by our advertisers.

5.2 Locate a grave – You will be asked to enter as much of the following information you can about the person who’s records you are looking for.:

- (a) First name, Surname, (b) date of death, (c) Section Number, (d) Grave Number and (e) whether Church of England, Catholic or Non Conformist.

Please do not make a contribution until we have contacted you. We will only ask for a donation if we can help. If we do not get back to you after ten working days please contact us again.

5.3 Guided Tours -

Please ensure that you include the following information with your request, order or booking as we cannot process them without this information:

5.4

(a) name, (b) e-mail address, (c) contact telephone number, (d) credit card type, (e) full name as displayed on the card, (f) the credit card number, (g) expiry date of the card, (h) 3 digit CVV code, (i) home address.

6. Acceptance of orders

All bookings, requests and orders are subject to acceptance by us.

The number of people for Guided Tours is limited.

Once we have received your request or order, we will endeavour to contact you via the details you have given.

7. Placing of Flowers

On request, we will place flowers on a specific grave if possible. Not all graves have headstones or gravestones. We may place flowers at the closest location or at the end of a row or column if practical and agreed.

8. Prices

We reserve the right to change prices at any time. Irrespective of any change of prices, you will only be charged the price which was specified for the goods or service when you ordered.

9. Payment

Through **PayPal** for requests or orders and through **PayPal** or onsite donation for Guided Tours.

10. Right of Cancellation

(a) Please note that once your order has been accepted by us, it will not be possible to cancel your purchase.

(b) As our website does not store credit card details, once payment has been authorised online, we cannot process a payment refund back onto your credit card.

11. Returns and Refunds

We seek to ensure that you are happy with your purchases. If you are unhappy with any item or service which you have purchased from us please contact us at www.friendsofanfield.com

12. Website Access

12.1 We will use reasonable endeavours to ensure that the Website is fully operational at all times. However, due to the nature of interactive services and the internet generally, we cannot guarantee that the Website will be free from delays, interruptions or errors and access to the Website may be suspended (whether by us or due to external causes) temporarily and/or without notice. We will not be liable for any loss or damage arising from the Website not being available (whether for internal processing reasons or otherwise).

12.2 We may restrict, suspend or terminate your use of the Website if it believes that you have breached these Terms and Conditions at any time. The suspension or termination of the Website will be without prejudice to any rights which we may have against you in respect of your breach of these Terms and Conditions.

13. Links

13.1 This Website contains links to other websites operated by third parties. Such links are provided for your convenience only. Please be aware that we make no representations whatsoever about any other Websites which you may access through our website or which may link to our website. When you access any other web site you understand that it is independent from us and that we have no control over the content or availability or privacy practices of that website.

13.2 No hypertext linking from any third party website to this Website shall be permitted without our express written consent.

14. Limitation of Liability

14.1 Whilst all reasonable efforts are made to ensure that any information contained on the Website is correct, we give no representations or warranties, express or implied in relation to the accuracy or completeness of said information.

14.2 Due to the fact that we cannot guarantee that our website will be fault free or that the information contained on the Website will be correct, we do

not accept any liability for any damage or loss suffered by you (whether direct, indirect, special, incidental, punitive or consequential loss, including loss of profits) arising as a result of the website or the information contained therein (including any errors, inaccuracies or omissions in such information or any faults, interruptions or delays in connection with the Website).

14.3 Please note that any limitations or exclusions set out in these terms and conditions of sale shall not operate to affect any statutory rights to which you are entitled as a consumer.

If you have any complaints or comments about our website or services, please contact us at www.friendsofanfield.com